

Lux Express service fees

	Estonia Phone service	Tpilet	Latvia	Lithuania	St. Petersburg
Service fee for purchasing a ticket on the bus	for free	N/A	for free	for free	N/A
Service fee for purchasing a ticket from a ticket booth	N/A	1 EUR for international tickets; 0.20 EUR for Estonian domestic tickets	for free	for free	for free
Service fee for printing a ticket at a ticket booth	N/A	0.20 EUR	2 EUR	2 EUR	140 RUB
Service fee for purchasing a ticket by phone	1 EUR	N/A	1 EUR	1 EUR	1 EUR
Ticket return fee	1 EUR	1 EUR	1 EUR	1 EUR	70 RUB
Service fee for changing the ticket for the first time *	for free	2 EUR	for free	for free	for free
Service fee for changing the ticket for the second time *	2 EUR	2 EUR	2 EUR	2 EUR	140 RUB
Service fee for changing the passenger name	2 EUR	2 EUR	2 EUR	2 EUR	140 RUB

** Changing the ticket information is only possible for international travel tickets. On Estonian domestic travel tickets, it is only possible to change the passenger name. All tickets can be returned with applicable service fees.*

Valid from: 18.01.2018

Lux Expressi teenustasud

	Eesti Teenus telefoni teel	Tpilet	Läti	Leedu	Peterburi
Bussist pileti ostmise teenustasu	tasuta	N/A	tasuta	tasuta	N/A
Kassast pileti ostmise teenustasu	N/A	1 EUR rahvusvaheliste reiside piletid; 0,20 EUR Eesti siseriiklike reiside piletid	tasuta	tasuta	tasuta
Kassas pileti printimise teenustasu	N/A	0,20 EUR	2 EUR	2 EUR	140 RUB
Telefoni teel pileti ostmise teenustasu	1 EUR	N/A	1 EUR	1 EUR	1 EUR
Pileti tagastamise teenustasu	1 EUR	1 EUR	1 EUR	1 EUR	70 RUB
Pileti esmakordse muutmise teenustasu *	tasuta	2 EUR	tasuta	tasuta	tasuta
Pileti teistkordse muutmise teenustasu *	2 EUR	2 EUR	2 EUR	2 EUR	140 RUB
Reisija nime muutmise teenustasu	2 EUR	2 EUR	2 EUR	2 EUR	140 RUB

* Pileti muutmise on võimalik ainult rahvusvaheliste reiside puhul. Eesti siseriiklike reiside piletitel saab muuta ainult reisija nime. Soovi korral saab pileti tagastada vastava teenustasu eest.



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